



**Richard SCHWARZWALD**  
Chief Customer Experience  
Officer

Richard Schwarzwald was appointed Chief Customer Experience Officer and a member of Stellantis' Top Executive Team in January 2021.

He has a background in manufacturing, quality and business operations.

Schwarzwald joined Fiat Automobiles in 2004 as the Senior Vice President for Quality and Supplier Quality Director for the Fiat, Alfa Romeo, Lancia and Maserati brands.

In 2007, he was named Quality Assurance Director for Volkswagen South America. In that position, he was responsible for the manufacturing quality of six plants in Brazil and Argentina, in addition he oversaw quality strategy and certification, supplier quality engineering and product reliability.

Schwarzwald rejoined FCA Group in 2016 and served as Head of Quality for the Group's Latin America region.

He was named Global Head of Quality and a member of the FCA Group Executive Council in October 2018.

Schwarzwald is a graduate from the University of São Paulo (Brazil) where he studied mechanical engineering. He holds a master's degree in production and logistics operations from Fundação Getulio Vargas (FGV) (Brazil) and a master of business administration from FGV.